



ADVANCED MAINTENANCE PROGRAM

The food industry is highly competitive, and efficient operations rely on automated packaging equipment running smoothly. However, limited time and resources for proper maintenance often lead to costly failures.

Investing in the CRYOVAC® brand Advanced Maintenance Program (AMP) saves time and money and ensures overall equipment efficiency.

PROGRAM OVERVIEW

AMP is a proactive, preventive maintenance plan designed to help improve uptime and yield rates of CRYOVAC® brand packaging equipment. With regularly scheduled audits, expert-led reconditioning, and parts protection, AMP ensures that your operations are supported and your equipment performs at its best.

BENEFITS

OPERATIONAL EFFICIENCY

- Maximize equipment uptime
- Protect ROI through lower spare parts spend, stable pricing, and fewer unexpected costs
- Ensure long-term equipment reliability with proactive scheduled reconditioning performed by our expert technical service team
- Improved yield rates and overall production efficiency
- Minimize emergency repair expenses and disruptions
- Better labor utilization with consistent equipment performance
- Audits and reconditioning scheduled around your operations
- Utilize data-driven insights for improved day-to-day maintenance and operation efficiency provided by SEE® Smart Link, our interactive digital connectivity platform program

PRODUCT INTEGRITY

- Ensure consistent product quality and reduce the risk of defects
- Reduce waste from failures that result in packaging defects or equipment rework

BRAND EXPERIENCE

- Ensure consistent and reliable production to maintain positive customer experience
- Strengthen your customers' confidence by ensuring consistent product availability and performance

ELIGIBLE MODELS

ROTARIES

- 8300-24DS
- 8600E-14CS; 14DS; 14E; 14EL; 16EL; 18DS
- 8600R-14CS; 14DS; 14H; 16CS; 18DS
- 8610-14DS
- 8610T-14ED
- VR86-18

BAG LOADERS*

- AL75
- AL101B
- ALR2 (including robot)

TUNNELS*

- TC200
- TD200
- TS200

VERTICAL FORM-FILL-SEAL (VFFS) SYSTEMS

- 2045; 2050; 2052; 3002; 3007
- DS3002
- FP3002; FP2052

*Certain models of bag loaders and tunnels are eligible for the program only when combined with a rotary covered by AMP

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COMPREHENSIVE SERVICE OFFERING

REGULARLY SCHEDULED EQUIPMENT AUDITS

CRYOVAC® technical service team will perform a thorough evaluation of your equipment and make recommendations for improvements and repairs.

EQUIPMENT RECONDITIONING

Our factory-trained technicians will recondition your CRYOVAC® brand equipment in accordance to your agreement and based on convenience to your production schedule. This service will be performed using only CRYOVAC® brand or other OEM parts.

CATASTROPHIC PARTS PROTECTION

AMP provides no charge replacements for select critical parts in the event of failure, based on the equipment model.

CONNECTIVITY ENABLED BY SEE® SMART LINK

Available on select models

Smart Link is AMP's digital connectivity platform available with AMP-compatible equipment. It collects and analyzes equipment data in real-time and provides intuitive dashboards, system status pages, and alert banners to keep you informed.

SERVICE CONTRACT

AMP is based on a multi-year agreement and is structured as a monthly fee with a 30-day notice cancellation policy. New CRYOVAC® brand equipment is covered with no upfront costs. Existing equipment is eligible pending a technical evaluation. If refurbishment is required for existing equipment to qualify, those costs can be amortized over the length of the service contract. The monthly fee is dependent on equipment model and selected service plan.

SERVICE FOR VFFS	SCHEDULE
Agreement	5 Years
Audit	4x Per Year (quarterly)
Reconditioning	Every 12 Months (annually)
Catastrophic Parts Protection	Included
SEE® Smart Link	Included on Select Models

SERVICE FOR ROTARIES & AUXILIARY	SCHEDULE 1	SCHEDULE 2
Agreement	6 Years	5 Years
Audit	2x Per Year (semi-annually)	4x Per Year (quarterly)
Reconditioning	Every 24 Months (bi-annually)	Every 12 Months (annually)
Catastrophic Parts Protection	Included	Included
SEE® Smart Link	Included on Select Models	Included on Select Models

While AMP services available for rotaries and auxiliary equipment are the same, two pricing levels are available based on the frequency needed to maintain proper operations: Schedule 1 is designed for one-shift operations; Schedule 2 is designed for two-shift operations.